

## STATE AGENCIES

NC Division of  
MH/DD/SA  
Office of Advocacy and  
Customer Service  
**919-715-3197**

NC DHHS Careline  
**1-800-662-7030**

NC Child Advocacy:  
**919-733-9296**

NAMI of NC:  
**1-800-451-9682**

Disability Rights NC  
**919-856-2195**  
**1-877-235-4210**

The ARC of North  
Carolina  
**1-800-662-8706**

## LOCAL AGENCIES

Local Cumberland County  
Consumer & Family  
Advisory Committee  
(CFAC)  
**910-222-6111**

The Mental Health  
Association of  
Cumberland County  
**910-323-1954**

NAMI  
**910-687-0405**

For suspicions of child  
abuse, neglect, or  
exploitation contact:

Cumberland  
County Department of  
Social Services

Main Number  
**910-323-1540**

**Cumberland County Local Management Entity  
Customer Service/Consumer Affairs Department**

P.O. Box 3069  
711 Executive Place  
Fayetteville NC 28302-3069  
**910-222-6111**

## CUMBERLAND COUNTY

Local Management Entity

# Client Rights



## CLIENT RIGHTS

### CUSTOMER SERVICE / CONSUMER AFFAIRS

**910-222-6111**

### HELPLINE

**910-424-HOPE**

**1-877-223-4617**



## YOUR RIGHTS

As a consumer of mental health, developmental disability, and/or substance abuse services you have the right to:

- Choose your own provider
- Have a Person-Centered Plan that fits your needs
- Be informed about your treatment and medications
- Be involved in the development of your Person-Centered Plan
- Accept or refuse treatment/services
- Confidentiality
- Make a complaint
- Receive courteous and respectful services from your provider

## MISSION STATEMENT

The Cumberland County Mental Health Center is committed to assuring high quality comprehensive services to children and adults with Mental Illness, Developmental Disabilities and Substance Abuse Problems.

Services are rendered in a culturally sensitive manner and are designed to empower persons toward becoming independent in the community and to maximize their quality of life.

**You can find more information pertaining to your rights as a consumer of mental health, developmental disability, or substance abuse services at:**

**[www.ccmmentalhealth.org](http://www.ccmmentalhealth.org)**

