



# Providers' Times

## From Your LME and the Division

Due to well documented safety considerations and limited efficacy information on the use of antipsychotic agents in children, NC Medicaid developed a policy titled **Off Label Antipsychotic Monitoring in Children through Age 17**. The policy creates an opportunity to gather information about antipsychotic prescribing trends within the child and adolescent Medicaid population of North Carolina. Beginning in April 2011, prescribing physicians will need to go online to the **A+KIDS (Antipsychotics in North Carolina Children and Adolescents Keeping It Documented for Safety Registry NC DMA)** website and enter some basic information about the patient, medication, dose, diagnosis, etc. The requirement of safety monitoring documentation in the registry by the prescriber occurs when: The antipsychotic is prescribed for an indication that is not approved by the FDA; the antipsychotic is prescribed at a higher dosage than approved for a specific indication by the FDA; The prescribed antipsychotic will result in the concomitant use of two or more antipsychotic agents. Once the data is entered into the registry, the pharmacy will receive authorization to pay the claim. For more information, to register as a prescribing physician and to enter information, please go to <http://www.documentforsafety.org/>.

The Division of Medical Assistance (DMA) in collaboration with the CSC EVC Call Center is conducting provider outreach to all Critical Access Behavioral Health Agency (CABHA) providers to verify that the provider enrollment information on file with N.C. Medicaid is accurately linked to the CABHA billing provider number. **To ensure that claims adjudicate correctly, it is important to verify that attending provider(s) and service affiliation information has been correctly linked to your CABHA billing provider number.** An enrollment report from CSC will be sent to each CABHA for **immediate** review. The report contains a list of all attending providers and services affiliated with each individual CABHA billing provider number in the provider enrollment file. Once you receive the enrollment report, please review the provider affiliation information including the effective and end dates, and confirm that the information in the enrollment system is accurate. To report any corrections including additions or deletions, please contact the CSC EVC Call Center at 1-866-844-1113. Any attending provider (individual or service) not linked to the CABHA billing provider number that is billed through the CABHA billing provider will result in claim denials. **To avoid any interruption of Medicaid reimbursement for CABHA services, you must respond to this notification by May 15, 2011.** If you have questions, please call 1-866-844-1113.

The next **Provider Orientation** will be held May 18, 2011, from 1:30 pm to 3:30 pm in room 426, 711 Executive Place in Fayetteville, NC. **Provider Orientation is a requirement for all new providers with an MOA or State Standardized contract with Cumberland County LME.** All providers are welcome to attend. To sign up, email Rose-Ann Bryda at [rbryda@mail.ccmentalhealth.org](mailto:rbryda@mail.ccmentalhealth.org) and let her know how many people will be attending from your agency.

**Carelink Training** for new providers will be held on May 18, 2011, from 9:30 am to 10:30 pm in Room 426, 711 Executive Place. Providers should send representatives from their organizations who are responsible for billing and authorizations. Providers who have previously received this training may attend as a refresher if space permits. To sign up, email Colette Gelin at: [cge-lin@mail.ccmentalhealth.org](mailto:cge-lin@mail.ccmentalhealth.org).

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Cumberland County Mental Health Auxiliary Inc. is having a Fish Fry Fundraiser on April 21, 2011 in the 711 Executive Place Parking Lot between 11:00 am and 2:00 pm. For \$7.00 per person the menu includes: Fish, Baked Beans, Hushpuppies, Coleslaw, and Dessert. Water and Sodas will be available for sale. For more information call 910-222-6154. If you are writing a check please make checks payable to: CCMH Auxiliary, PO Box 53363, Fayetteville, NC 28305.

## Training Resources, Workshops and Conferences:

- **"Speak Up for Kids" Child Mental Health Awareness: Childhood Anxiety** is the topic for the American Academy of children and Adolescents Psychiatry (AACAP) program that will be held at the Cliffdale Regional Branch Library on May 2, 2011, 6:30 pm. Parents, teachers, and family members are invited to hear **Dr. John Lesica**, a board certified child psychiatrist with the Cumberland County Department of Mental Health, speak on the topic of childhood anxiety. A brief question and answer session will follow the presentation. For more information, please call (910) 864-3800.
- **NC FARO (North Carolina Finance, Reimbursement and MIS Officer's Association) Conference** will be held May 8, 2011 through May 11, 2011 in Wilmington, NC. FARO exists to provide information that the State, LMEs, and providers need to improve performance in all areas and at all levels. They seek to provide relevant training that provides immediate impact to the services that are delivered. For more information and to register, please go to <http://www.ncfaro.org/>.
- The North Carolina Council presents the following trainings: **ACTT Service Definition Training** May 9, 10, 11, 2011 in Raleigh. For more information and to register, please go to <http://www.nc-council.org/Members/AM/Template.cfm?Section=Home>. The NC Council of Community Programs' **2011 Spring Policy Forum- Relationships are Relevant: Balancing Quality and Efficiency** will take place May 23, 2011 through May 24, 2011 in Raleigh. For an Informative brochure, please go to: <http://www.nc-council.org/members/AM/Template.cfm?Section=Home&Template=/CM/ContentDisplay.cfm&ContentID=4247>.
- The following workshops are open to all substance abuse, mental health and rehabilitation professionals. Workshops are sponsored by the Professional Association of Rehabilitation Counselors (PARC) and are limited to 10 participants. All workshops take place in Greenville, NC: June 3, 2011 and repeated October 21, 2011, **Counseling Clients with HIV/AIDS and Other Infectious Diseases: Guidelines for Substance Abuse and Rehabilitation Counselors** (6 hours); June 9, 2011 through June 12, 2011 and repeated October 6, 2011 through October 9, 2011, **Clinical Supervision in Substance Abuse and Clinical Mental Health Counseling** (30 hours); June 17, 2011 and repeated October 28, 2011, **Evidenced-Based Practices – Cognitive-Behavioral Therapy (CBT)** (6 hours); June 24, 2011 and repeated October 14, 2011, **Ethical Issues in Substance Abuse and Rehabilitation Counseling** (6 hours). For more information and to register, please go to <http://parc1.homestead.com/Conferences.html>.
- **Trauma Informed Agency Training**, a free training, will take place May 3, 2011 in Wilmington. For an informative brochure and to register, please go to <http://www.secmh.org/registration>.
- UNC presents **Celebrating Lives through Person-centered Practices Conference** on May 12, 2011 at the William and Ida Friday Center for Continuing Education in Chapel Hill, NC. For more information and to register, please go to <http://ssw.unc.edu/cares/PCConf2011/>.
- Mental Health Association and Charlotte AHEC present **Coming Full Circle: The Recovery Continuum** on May 18, 2011 in Charlotte, North Carolina. For more information and to register, please go to [https://www.charlotteahec.org/continuing\\_education/registration/workshop.cfm?EventID=32319](https://www.charlotteahec.org/continuing_education/registration/workshop.cfm?EventID=32319).
- LPCANC (Licensed Professional Counselors Association of North Carolina) will hold their **Region 1 Meeting: A Connected School**, on May 6, 2011, in Edenton, NC; and on May 21 they will hold their **Region 2 Meeting: Sex Addiction-Overview, Assessment and Treatment** in New Bern, NC. For more information and to register, please go to <http://www.lpcanc.org/> and click upcoming events.

## Training Resources, Workshops and Conferences:

- CARES (Center for Aging Research and Educational Services) at UNC is offering the following trainings: **Effective Social Work Practice in Adult Services: A CORE Curriculum** Week 1 is May 3, 2011 through May 5, 2011 and Week 2 is May 17, 2011 through May 19, 2011 in Asheville, NC, to register please go to <https://www.ncswlearn.org/plp/catalog/curriculum.aspx?cid=1>; **Effective Supervision and Management in Adult Services** Week 1 is May 23, 2011 through May 25, 2011 and Week 2 is June 13, 2011 through June 15, 2011 in Burlington, NC, to register please go to <https://www.ncswlearn.org/plp/catalog/curriculum.aspx?cid=372>; **Working With Older Adults and Their Families** May 24, 2011 through May 25, 2011 in Chapel Hill, NC, to register, please go to <https://www.ncswlearn.org/plp/catalog/curriculum.aspx?cid=267>; and **Cognitive Impairments** June 1, 2011 through June 2, 2011 in Boone, NC. To register please go to <https://www.ncswlearn.org/plp/catalog/curriculum.aspx?cid=237>.
- **The NC Mental Health Association Collaborative Conference, Coming Full Circle: The Recovery Continuum** will take place May 18, 2011 in Charlotte. For more information and to register, please go to [https://www.charlotteahc.org/continuing\\_education/registration/workshop.cfm?EventID=32319](https://www.charlotteahc.org/continuing_education/registration/workshop.cfm?EventID=32319).
- **The 2011 North Carolina Guardianship Association Conference** will be held May 18, 2011 through May 20, 2011 in Winston Salem, NC. For more information and to register, please go to <http://www.nc-guardian.org/conference.php>.
- The National Council for Community Behavioral Healthcare presents the **41<sup>st</sup> National Council Mental Health and Addictions Conference** May 2, 2011 through May 4, 2011 in San Diego, CA. For more information and to register please go to <http://www.thenationalcouncil.org/cs/conference/conference-basics>.
- Lakeview's **Third Thursday at Three Speaker Series** Brain Injury webinars are on the following dates and topics: May 19, 2011 **Psychotropic Drugs and the Brain Injured Patient**; and June 16, 2011 **Proactive Interventions for Decreasing Challenging Behaviors: Best Practice Strategies for Improving Quality of Life**. Earn one Certified Case Management or one Certified Rehabilitation Counselor Continuing Education Unit with each webinar. For more information and to register, please go to <http://www.lakeviewssystem.com/resources/ceus>.
- DDTI (Developmental Disabilities Training Institute) will hold a training session on May 5, 2011 in Jacksonville, NC to share information related to the implementation of **Self-Directed Services in North Carolina**. There is no charge for this training event. To register, or for more information, please go to [https://reg.abcsignup.com/reg/event\\_page.aspx?ek=0060-0003-cfb89eafc3c64ba88c27254d716afbc4](https://reg.abcsignup.com/reg/event_page.aspx?ek=0060-0003-cfb89eafc3c64ba88c27254d716afbc4).
- **The National Association of Peer Specialists 2011 Annual Conference** will be held August 22, 2011 through August 24, 2011 in Raleigh, NC. For more information and to register, please go to <http://www.naops.org/>. For a scholarship application, please e-mail your request to: [steveh@naops.org](mailto:steveh@naops.org). Application deadline: May 10, 2011.
- **32nd Annual TEACCH Conference - Through the Looking Glass: Multiple Perspectives on Autism** will take place May 19, 2011 through May 20, 2011 in Chapel Hill, NC. For more information and to register, please go to [http://teacch.com/files/May\\_conference\\_flyer\\_app\\_2011.pdf](http://teacch.com/files/May_conference_flyer_app_2011.pdf).
- **The NC MST Statewide Quarterly Conference Call** for providers and stakeholders of MST will be held May 2, 2011 from 1:00 pm to 2:00 pm EST. Call 218-339-4300 and enter code 923008#.

## Training Resources, Workshops and Conferences:

- Greensboro AHEC (Area Health Education Center) presents the following trainings: **HIV Care 2011-Trends in Clinical Care and Caring for Vulnerable Populations** on May 2, 2011; **[Making Shift Happen: An Introduction to Motivational Interviewing](#)**, May 5, 2011 and May 13, 2011; **[Comprehensive Approaches in Group Therapy](#)** on May 23, 2011; **[Child Forensic Interviewing at Age 30: Taking Stock of Where We Are](#)** on May 26, 2011; **[Psychopharmacology for Non-prescribing Professionals](#)** on June 9, 2011; **[Depression and Suicide in Children and Adolescents](#)** on June 27, 2011; **[Systems Theory & Family Systems: A Clinician's Overview](#)** on July 12, 2011; and **[Cognitive Behavior Interventions: Helping Behavior Change](#)** on July 25, 2011. For more information and to register, please go to <http://www.gahec.org/findevents.asp>.
- Southern Regional AHEC presents the following at their Gerald A. Strand Auditorium, 1601 Owen Drive, in Fayetteville, NC: **Ethical Action in Challenging Times** on May 5, 2011; **Substance Abuse, Post-Traumatic Stress Disorder and Returning OEF/OIF Veterans** on May 11, 2011; **From Cries to Whispers: Understanding the Needs of Female Substance Abusers and HIV Using Motivational Interviewing** on May 13, 2011; **Ethics and Domestic Violence** on May 18, 2011; **Group Treatment: Theory and Method** on June 2, 2011; **Substance Abuse 101** on June 22, 2011; and **Legal Issues for Healthcare and Human Service Providers - Don't Be Blindsided** on May 20, 2011. For more information and to register, please go to <http://www.southernregionalahec.org/professionals/brochures.html>.
- Upcoming TACE (Technical Assistance & Continuing Education) webinars: **[Steps of Customized Job Development Whether Developing Jobs, Yourself, or Contracting with a CRP](#)** on May 5, 2011, 2:00 pm to 3:00 pm EST; **[Retention of Individuals with Disabilities and Multicultural Backgrounds into the VR Profession Part 2](#)** on May 11, 2011, 1:00 pm to 3:00 pm EST; **[Autism 101](#)** on May 18, 2011, 12:00 pm to 2:00 pm EST; **[Creating Workplace Partners through Work Experiences](#)** on May 25, 2011, 11:00 am to 1:00 pm EST; **[Self-Employment as a Viable Option for Individuals with the Most Significant Disabilities](#)** on June 9, 2011, 2:00 pm to 3:00 pm EST; **[Real Lives, Real Stories](#)** on June 22, 2011, 12:00 pm to 2:00 pm EST; **[From The Field](#)** on July 27, 2011, 12:00 pm to 2:00 pm EST; and **[Community Partnerships, Organization, & Employers](#)** on August 31, 2011, 12:00 pm to 2:00 pm EST. Archived TACE webinar recordings, handouts and PowerPoint slideshows are available for you to access at your convenience. To find out more, to register for webinars or access archived Webinars, please go to <http://tacesoutheast.org/webinars/>.
- MAHEC is sponsoring the **25<sup>th</sup> Annual Addiction: Focus on Women Conference** May 10, 2011 through May 13, 2011 at the Kanuga Conference and Center in Hendersonville, NC. For more information and to register please go to <http://www.mahec.net/afow/>.
- Wake AHEC will present **Stolen Childhoods: Understanding the Sexual Exploitation of America's Children** on May 6, 2011 in Raleigh. For more information and to register, please go to [https://www.wakeahec.org/CourseCatalog/CASCE\\_courseinfo.asp?cr=33455](https://www.wakeahec.org/CourseCatalog/CASCE_courseinfo.asp?cr=33455).
- NC-SNAP examiner Certification Training has been scheduled on May 20, 2011; June 10, 2011; and June 24, 2011. All sessions are from 1:00 p.m. to 4:00 p.m. at the Murdoch Training Center located at 205 West E. Street in Butner, NC. An Intellectual and Developmental Disabilities Qualified Professional must complete the Registration form and submit it to Cumberland County LME via an attachment to an email to [rbryda@mail.ccmentalhealth.org](mailto:rbryda@mail.ccmentalhealth.org).

## Training Resources, Workshops and Conferences:

- The North Carolina Mental Health Association Collaborative and Charlotte AHEC will host the **Annual North Carolina Mental Health Association Collaborative Conference - Coming Full Circle: The Recovery Continuum** on Wednesday, May 18, 2011 in Charlotte, North Carolina. The conference will feature guest speaker Mariel Hemingway. For more information and to register, please go to [https://www.charlotteahec.org/continuing\\_education/registration/workshop.cfm?EventID=32319](https://www.charlotteahec.org/continuing_education/registration/workshop.cfm?EventID=32319)
- **The North Carolina TBI Online Free Training** was developed as a teaching tool for professionals and caregivers in need of information on traumatic brain injury. There are 5 Modules plus a podcast. Module 6 on TBI and SA was recently added. The final module is a podcast on the importance of rehabilitative care in restoring full life potential to survivors of TBI. The podcast is presented by Dr. Flora Hammond, Psychiatrist and former Director of the Brain Injury Program at Carolinas Rehabilitation. To access this free training, please go to [www.nctbitraining.org](http://www.nctbitraining.org).
- **5th Annual Cumberland County Minority Health Disparities Summit** will take place on May 20, 2011 at Fayetteville State University's Shaw Auditorium. For more information and to register, please go to <http://www.aheconnect.com/registration/srahec/eventdetail.asp?EventID=33800>
- **Fifth Annual National Conference on Health Communication, Marketing, and Media** will take place August 9, 2011 through August 11, 2011 in Atlanta, Georgia. For more information, please go to <http://www.cdc.gov/NCHCMM/>.
- **2011 NIATx Summit and SAAS National Conference: Building great behavioral health organizations in the new health environment** will take place July 10, 2011 through July 13, 2011 in Boston, MA. For more information, please go to <http://www.saasniatx.net/Content/Home.aspx>.
- The webinar **How to Comment on Regulations** will take place May 26, 2011 at 1:00 pm EST. The webinar will provide guidance for consumers and members of the recovery community who would like to provide comments on proposed regulations governing the implementation of the **Affordable Care Act**. Proper procedure and best practices will be discussed. To register, please go to <https://www3.gotomeeting.com/register/114555494>.
- **2011 APPCNC (Adolescent Pregnancy Prevention Campaign of North Carolina) Annual Conference** will be held May 18, 2011 through May 20, 2011 in Greensboro. For more information and to register, please go to [https://www.wakeahec.org/CourseCatalog/CASCE\\_courseinfo.asp?cr=32605](https://www.wakeahec.org/CourseCatalog/CASCE_courseinfo.asp?cr=32605).
- The UNC Center for Excellence in Community Mental Health **Medical Directors Update: the Physician's New Leadership Role in the Public Mental Health System** for CABHA and LME Medical Directors and CCNC psychiatrists will be held June 4, 2011 in Chapel Hill. For more information and to register, please go to <http://www.unccmh.org/center-in-action/center-events/medical-directors-update/>.
- DDTI (Developmental Disabilities Training Institute) presents **Two Day Person Centered Thinking Training** May 10, 2011 through May 11, 2011 in Chapel Hill, NC. For more information and to register, please go to [http://reg.abcsignup.com/reg/event\\_page.aspx?ek=0060-0003-3e2a008a29cd4f2daaba768bb726f76c](http://reg.abcsignup.com/reg/event_page.aspx?ek=0060-0003-3e2a008a29cd4f2daaba768bb726f76c).

# Just So You Know

In case you or someone you know was impacted by the tornadoes, here are some materials that the National Child Traumatic Stress Network has developed for parents, teachers, teens, and children in response to the tornadoes. Here is a list of resources available:

- **After the Tornado: Helping Young Children Heal** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/helping\\_young\\_children\\_heal\\_tornado.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/helping_young_children_heal_tornado.pdf&nid=108) (PDF)
- **Parent Guidelines for Helping Children after a Tornado** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/parents\\_talk\\_to\\_children\\_about\\_tornadoes.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/parents_talk_to_children_about_tornadoes.pdf&nid=108) (PDF)
- **Questions To Ask Your Children About the Tornado** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/questions\\_to\\_ask\\_children\\_about\\_tornado-4-11-11.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/questions_to_ask_children_about_tornado-4-11-11.pdf&nid=108) (PDF)
- **Teacher Guidelines for Helping Students after a Tornado** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/teachers\\_talk\\_to\\_students\\_about\\_tornadoes.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/teachers_talk_to_students_about_tornadoes.pdf&nid=108) (PDF)
- **Tornado Response for Kids: Right after a Tornado** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado\\_rspse\\_kids\\_final.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado_rspse_kids_final.pdf&nid=108) (PDF)
- **Tornado Recovery for Kids: Making Things Better** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado\\_rcvry\\_kids\\_final.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado_rcvry_kids_final.pdf&nid=108) (PDF)
- **Tornado Response for Teens: Right after a Tornado** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado\\_rspse\\_teens\\_final.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado_rspse_teens_final.pdf&nid=108) (PDF)
- **Tornado Recovery for Teens: Making Things Better** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado\\_rcvry\\_teens\\_final.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornado_rcvry_teens_final.pdf&nid=108) (PDF)
- **Tips for Parents on Media Coverage of the Tornadoes** [http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornadoes\\_media\\_final.pdf&nid=108](http://www.nctsn.org/sites/all/modules/pubdclnt/pubdclnt.php?file=/sites/default/files/assets/pdfs/tornadoes_media_final.pdf&nid=108) (PDF)

They can also be found on the NCTSN website at <http://www.nctsn.org>, go to the What's New Section, and click on tornadoes.

Cumberland County Schools Homeless Education Services is asking for your help in collecting books through May 25, 2011 in the Social Work Office, Central Services Building of Cumberland County Schools to distribute to homeless children. Donate a new book to be added to the summer hope bag of a homeless student. Terrasine Brown at 711 Executive Place will be helping to collect books if you would like to drop your donations off with her.

SAMHSA's Fiscal Year 2011 Grant Announcements includes: Grants to Enhance Older Adult Behavioral Health Services (Short Title: Older Adult TCE); Planning Grants for Expansion of the Comprehensive Community Mental Health Services for Children and their Families (Short Title: System of Care Expansion Planning Grants); and Circles of Care V - Infrastructure Development for Children's Mental Health Systems in American Indian/Alaska Native (AI/AN) Communities (Short Title: Circles of Care Grants). For more information, please go to <http://www.samhsa.gov/grants/>.

# Just So You Know

The Centers for Medicare & Medicaid Services share with you a summary of issues identified and discussed during four U.S. Department of Health and Human Services (HHS) Stakeholder Dialogues and Listening Sessions on the implementation of the **Community Living Initiative**, which were held across the nation last year. The Community Living Initiative is an effort to give people with disabilities and older adults greater opportunities to live in their communities and achieve their goals. For the full Stakeholder Dialogues Summary Report, please go to [http://www.hhs.gov/od/community/stakeholders\\_summary\\_report.html](http://www.hhs.gov/od/community/stakeholders_summary_report.html).

In **North Carolina Voices - Mental Health Disorder**, [Rose Hoban](#) explores North Carolina's long-time problem of finding housing for people with mental health problems. To read and listen to this North Carolina Public Radio program, please go to <http://wunc.org/programs/voices/mental-health-disorder/>.

**Next to Normal** has been awarded the 2010 Pulitzer Prize for Drama. The Pulitzer board cited the show as "a powerful rock musical that grapples with mental illness in a suburban family and expands the scope of subject matter for musicals." The show is running July 12, 2011 through July 17, 2011 at the Knight Theatre in Charlotte, NC. On **July 16, 2011** there will be a joint Carolinas' event showcasing **NAMI**. For ticket and schedule information please go to <http://www.nexttonormal.com/>.

The **Department of Veterans Affairs** is encouraging family members who are concerned about the mental health of a military veteran to call a toll-free number for coaching on how to convince the veteran to seek help. **Families at Ease** is taking calls at (888) 823-7458, on weekdays between 8 a.m. and 8 p.m. Eastern time. The coaching service, provided by VA psychologists and social workers, is in addition to the **VA's separate Veterans Crisis Line**, (800) 273-8255. That number is staffed 24 hours a day, seven days a week. For more information on the program, please go to <http://www.stripes.com/blogs/stripes-central/stripes-central-1.8040/hotline-coaches-vets-families-on-mental-health-1.139224>.

The **Southeast TACE** (Technical Assistance & Continuing Education) Center is a network dedicated to improving competitive employment outcomes for individuals with the most significant disabilities. To learn more about this organization and their work, please go to <http://tacesoutheast.org/solutions.php?idarea=Disabilities>.

**MSD (Most Significant Disabilities) Network News Flash** is a monthly bulletin about serving individuals with most significant disabilities. To view the bulletin, please go to [http://tacesoutheast.org/network/disabilities/pubs/msdnetwork\\_newsflash.php](http://tacesoutheast.org/network/disabilities/pubs/msdnetwork_newsflash.php). To subscribe, please go to [http://tacesoutheast.org/network/disabilities/email\\_list.php](http://tacesoutheast.org/network/disabilities/email_list.php).

**MSKTC (Model Systems Knowledge Translation Center)** is a national center that works to put research into practice to serve the needs of people with traumatic brain injuries (TBI), spinal cord injuries (SCI), and burn injuries (Burn). To learn about **Traumatic Brain Injury Model Systems**, please go to <http://msktc.washington.edu/tbi/>; for **TBI Consumer Information** please go to <http://msktc.washington.edu/tbi/factsheets/index.asp>.

**Concussions Can Affect Kids in the Classroom**. That's why the Centers for Disease Control and Prevention (CDC) and the National Association of School Nurses (NASN) have teamed up to create a new poster called **Know Your Concussion ABCs** that highlights the critical role school nurses and other school professionals play in addressing concussions in school. To download a poster please go to [http://www.cdc.gov/concussion/HeadsUp/pdf/Heads\\_Up\\_CDC\\_NASN\\_Poster.pdf?source=govdelivery](http://www.cdc.gov/concussion/HeadsUp/pdf/Heads_Up_CDC_NASN_Poster.pdf?source=govdelivery). For more information and to order free toolkits, please go to <http://www.cdc.gov/concussion/>.

# Just So You Know

**SAMHSA Outlines New Strategic Initiatives Paper for Advancing the Nation's Behavioral Health.** The eight strategic initiatives set forth in the paper address how the Substance Abuse and Mental Health Services Administration (SAMHSA) will maximize its resources over the next few years as a result of a variety of forces -- most notably the implementation of the Affordable Care Act and the Mental Health Parity and Addiction Equity Act. The strategic initiatives include: Prevention of Substance Abuse and Mental Illness; Trauma and Justice; Military Families; Recovery Support; Health Reform; Health Information Technology; Data, Outcomes, and Quality; and Public Awareness and Support. To copy or download the publication **Leading Change: A Plan for SAMHSA's Roles and Actions 2011-2014**, please go to <http://store.samhsa.gov/product/SMA11-4629>. To read the press release, please go to <http://www.samhsa.gov/newsroom/advisories/1103305620.aspx>.

**SAMHSA Is Seeking Comments on a New Unified Application for Mental Health and Substance Abuse Block Grants.** SAMHSA announces a new approach for the Substance Abuse Prevention and Treatment Block Grant (SAPTBG) and the Community Mental Health Services Block Grant (MHSBG). Under this new approach, the grant applications will merge, providing states and territories the opportunity to use block grant dollars for prevention, recovery supports, and other services that supplement services covered by Medicaid, Medicare, and private insurance. For more information and to comment, please go to <http://www.gpo.gov/fdsys/search/pagedetails.action?granuleId=2011-8520&packageId=FR-2011-04-11&acCode=FR>.

**Got Voter Registrations on Hand? - For some, it's the Law.** The State Board of Elections office is charged with administering the National Voter Registration Act of 1993 (NVRA). This Act requires certain agencies in the state that receive and distribute funding for (1) public assistance and (2) disability services to offer voter registration services to clients. By law, any entity that receives public dollars for disability services must comply with NVRA. NVRA agencies are required to: Offer voter registration services to applicants at time of initial application and renewal or recertification of services or change of address; Offer all services applicants as described in paragraph (1), the Voter Registration Preference Form; Offer all services applicants as described in paragraph (1), the SBOE (State Board of Elections) approved agency voter registration form. Order appropriate voter registration application/update forms based on agency type from the State Board of Elections. Forms may be requested by fax, mail or using the online request form available on the state board of elections' website. Provide the same level of assistance to services applicants in filling out the voter registration form that would be offered in completing the agency's own forms, including but not limited to making sure the applicant completes all essential information required to process a voter registration form. For more information please go to page 3 and page 4 of **NC NVRA Program Administrative Guidelines** at <http://www.sboe.state.nc.us/items.aspx?id=73> and the **NC State Board Of Elections - Laws & Policies** <http://www.sboe.state.nc.us/content.aspx?ID=54>

For a quick and easy **Advance Directive Form for Mental Health Treatment**, please go to <http://www.nrc-pad.org/images/stories/PDFs/nc%20ad%20formrevised.doc.pdf>. For the **National Resource Center on Psychiatric Advance Directives**, North Carolina state information on advanced directives, please go to: <http://www.nrc-pad.org/content/view/16/39/>.

**NCTracks**, the new multi-payer claims processing system currently under development and it will replace the Legacy Medicaid Management Information System (MMIS). The go live date is under review by CMS and the State, and you will be notified when a final decision is made. To learn about the new system, please go to <http://ncmmis.ncdhhs.gov/benefits.asp>.

# Just So You Know

To watch a video or read transcripts for the March 15, 2011 Equal Employment Opportunity Commission Meeting on **Myths and Stereotypes about Mental Disabilities Greatest Barriers to Employment - EEOC Hears Experts and Individuals with Mental Disabilities Detail Struggles to Gain Employment at Meeting**, please go to <http://www.eeoc.gov/eeoc/meetings/3-15-11/index.cfm>. For transcripts from previous EEOC meetings, please go to <http://www.eeoc.gov/eeoc/meetings/index.cfm>.

To download a copy of the Agency for Healthcare Research and Quality (AHRQ) **Depression after Brain Injury: a Guide for Patients and Their Caregivers**, please go to <http://effectivehealthcare.ahrq.gov/index.cfm/search-for-guides-reviews-and-reports/?pageaction=displayproduct&productID=647&PCem=110413>. To download the AHRQ April newsletter, please go to <http://www.ahrq.gov/news/enews/enews312.htm>.

The **Affordable Care Act** seeks to increase access to high-quality, affordable health care for all Americans. To that end, the law, in **Section 3011**, requires the Secretary of the Department of Health and Human Services (HHS) to establish a **National Strategy for Quality Improvement in Health Care (the National Quality Strategy)** that sets priorities to guide this effort and includes a strategic plan for how to achieve it. The report describes the initial Strategy and plan for implementation, <http://www.ahrq.gov/workingforquality/nqs/>.

The **2011 Red Book - A Guide to Work Incentives** has been posted on the Social Security website. The **Red Book** serves as a general reference source about the employment-related provisions of Social Security Disability Insurance and the Supplemental Security Income Programs for educators, advocates, rehabilitation professionals, and counselors who serve people with disabilities. English and Spanish versions are available. Please go to <http://www.ssa.gov/redbook/index.html>.

The **Cumberland County Public Health Department is offering free flu shots**. The county is providing a single high-dose shot providing protection from both seasonal flu and H1N1. The immunization clinic is open Monday through Friday from 8 a.m. to noon and 1 p.m. to 4 p.m. Monday through Thursday and from 8 a.m. until noon on Friday. An appointment is not required. People 65 and older must pay \$50 for the shot, with Medicare and Blue Cross Blue Shield filed to cover the cost, the release stated. For more information, call Maureen Mercer at 433-3658.

**National Children's Mental Health Awareness Day** is May 3, 2011 and it is a day to join SAMHSA, communities, organizations, agencies, and individuals nationwide in raising awareness that positive mental health is essential to a child's healthy development from birth. This year, the national theme will focus on building resilience in young children dealing with trauma. For more information, please go to <http://www.samhsa.gov/children/>.

Now available, two publications from SAMHSA's Knowledge Application Program – **For Talking With Your Adult Patients about Alcohol, Drug, and/or Mental Health Problems: A Discussion Guide for Primary Health Care Providers**, please go to [http://store.samhsa.gov/product/SMA10-4584?WT.ac=EB\\_20110414\\_SMA10-4584](http://store.samhsa.gov/product/SMA10-4584?WT.ac=EB_20110414_SMA10-4584); For **Treating Clients with Traumatic Brain Injury, Substance Abuse Treatment Advisory, Volume 9, Issue 2**, please go to [http://store.samhsa.gov/product/SMA10-4591?WT.ac=EB\\_20110414\\_SMA10-4591](http://store.samhsa.gov/product/SMA10-4591?WT.ac=EB_20110414_SMA10-4591).

## Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda, [rbryda@mail.ccmentalhealth.org](mailto:rbryda@mail.ccmentalhealth.org) on or before the 30th of each month for the next month's newsletter.



# Save The Date!

**June 2, 2011**

**System of Care**

**Community Connections VIII Conference:**

**Champions of Hope**

**“Never Say Never; Don’t Give Up”**

**Expanding Local Systems of Care for Children and Families Through Community-Based Collaboration**

**Come learn more about gangs, cyber bullying, social networking, youth leadership and more  
Over 40 resource/information displays**

**June 2, 2011**

**9:00 am until 4:00 pm**

**John D. Fuller, Sr. Recreational/Athletic Complex**

**6627 Old Bunce Road, Fayetteville, NC, 28304**

**Conference is FREE –but seating is limited –Register Early!**

**Registration packet will soon follow.**

**For more information Call (910) 222-6377**

**Sponsored By:**

**The Community Collaborative, Cumberland County LME,**

**Cumberland County Juvenile Crime Prevention Council,**

**Cumberland County Communicare**

# SYSTEM OF CARE & CUMBERLAND COUNTY COMMUNITY COLLABORATIVE



Calling All Who Provide Provider Programs and Services to Children and Families!

We are inviting persons who provide effective programs and services to children (ages 0 – 18) and their families – programs that help strengthen families and children and/or reduce risk for mental health, substance abuse, developmental disability, or related problems – to consider setting up an information booth or table at the conference. We know there are a lot of good things happening in our community and good resources and programs, large and small, that others need to hear about. Community participants will have an opportunity to showcase their programs, determine needs and network with others in addition to attending the Conference.

If you are interested in providing a booth or want to display to share your resource information for this awesome event on behalf of children, youth, and families you are asked to contact Sharon Glover, System of Care Coordinator at 910 222-6377 for more details. There is limited space so please respond on or before May 20, 2011.

**Location:**

This conference will be held on Thursday, June 2, 2011 from 8:30 a.m.-4 p.m. at the John D. Fuller Sr. Recreational/Athletic Complex at 6627 Old Bunce Road Fayetteville, NC 910 868-2828.

On behalf of the Cumberland County Community Collaborative, I want to thank you in advance for your dedication and participation with this community event.

Sharon Glover  
System of Care Coordinator