

Volume 6, Issue 7

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CUMBERLAND COUNTY, NC

# Providers' Times

## From Your LME and the Division

There is no Implementation Update for February: however, please note changes have been made to Clinical Coverage Policy 8C: Outpatient Behavioral Health Services. Information on the changes made can be found in the December and January Medicaid Bulletins found at: <http://www.ncdhhs.gov/dma/bulletin/1211bulletin.htm#cha>  
<http://www.ncdhhs.gov/dma/bulletin/0112bulletin.htm#que>

Some of you are probably already aware of the **email address** that has been set up to be shared throughout the Durham Center MCO four-county region for stakeholders and the public in general to use to submit waiver/merger questions. If not, it is [waiverquestions@durhamcountync.gov](mailto:waiverquestions@durhamcountync.gov). However, we need to set realistic expectations about the response individuals will receive to their submissions. In general folks won't be receiving prompt personalized answers. When they email, they will receive the following auto-reply: **Thank you for your submission. It will be reviewed and when an appropriate response is ready for sharing, it may be incorporated into the FAQs posted on The Durham Center website at <http://www.durhamcenter.org/index.php/citizen/cfaq/#Merger/Medicaid> Waivers FAQs.**

A Question and Answer document regarding The 19 (b)(c) Waiver is available on the Cumberland County website at : <http://ccmentalhealth.org/wp/wp-content/uploads/2012/02/Medicaid-Waiver-FAQ1.pdf>.

The next **Provider Orientation** will be held on February 13, 2012 from 1:00 pm to 3:00 pm in room 426, 711 Executive Place in Fayetteville, NC. **Provider Orientation is a requirement for all new providers with an MOA or State Standardized contract with Cumberland County LME.** All providers are welcome to attend. To sign up, email Rose-Ann Bryda at [rbryda@mail.ccmentalhealth.org](mailto:rbryda@mail.ccmentalhealth.org) and let her know how many people will be attending from your agency.

**CareLink Training** for new providers will be held on February 13, from 3:15 pm to 4:15 pm in room 426, 711 Executive Place. Providers should send representatives from their organizations who are responsible for billing and authorizations. Providers who have previously received this training may attend as a refresher if space permits. To sign up, please email Colette Gelin at: [cgelin@mail.ccmentalhealth.org](mailto:cgelin@mail.ccmentalhealth.org).

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For case managers who have consumers for whom Cumberland County Mental Health Auxiliary is the Representative payee, please go to page 8 for updated procedures.

## Training Resources, Workshops and Conferences:

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- South East Area Health Education Center (SEAHEC) is offering **Traumatic Brain Injury** training on February 10, 2012 in Wilmington, NC. For more information and to register, please go to [http://www.seahec.net/departments/ce/forms\\_and\\_files/brochures/35642.pdf](http://www.seahec.net/departments/ce/forms_and_files/brochures/35642.pdf).
- The Brain Injury Association of America's webinar **The Invisible Side of War: Families Caring for US Service Members With Traumatic Brain Injuries and Polytrauma** will take place on February 7, 2012 at 3:00 pm EST. For more information and to register, please go to <https://secure.biausa.org/SearchResult.aspx?CategoryID=61>.
- The Mental Health Association (MHA) will host **Refugee Mental Health Workshops** to address the mental health needs of **Burmese, Bhutanese and Montagnards**, on February 10, 2012 and March 9, 2012. The trainings will be at the Hope Haven Conference Center in Charlotte. For an informative flyer, please go to <http://www.mhacentralcarolinas.org/uploads/2012%20MHA%20Refugee%20Mental%20Health%20Workshops4.pdf>.
- Charlotte AHEC offers the following trainings: On February 10, 2012 **Race & Ethnicity: Implications for Helping Professionals**; On February 17, 2012 **Ethical and Legal Issues for Substance Abuse Professionals**; On February 20, 2012 **Remembering the PERSON Within the Personality: An Empowering Treatment Perspective for Personality Disorders**; On February 25, 2012 **DSM-IV, DSM-IV-TR & DSM-V**; and on February 28, 2012 **The ABCs of Bullying and LGBTQ Youth: Treatment Perspectives, Ethical Considerations and... Lady Gaga?!?!** For more information and to register, please go to [http://www.charlotteahec.org/continuing\\_education/mental\\_health/](http://www.charlotteahec.org/continuing_education/mental_health/).
- **Child and Family Teams from the Family's Perspective: Part Two a Cross Systems Approach to Facilitating Family Driven Meetings** will take place February 14, 2012 and February 15, 2012 in room 426, 711 Executive Place. This training is free. To attend this training you must have completed Part 1: An Introduction to Child and Family Teams. **To register, please complete and submit page 10 of this newsletter.**
- The Developmental Disabilities Training Institute (DDTI) at the School of Social Work, UNC-Chapel Hill presents **Application of Personal Outcome and Individualized Support** on February 15, 2012 in Raeford, NC For more information and to register for this trainings, please go to [http://reg.abcsignup.com/view/view\\_month.aspx?as=60&aid=BHRP&wp=238](http://reg.abcsignup.com/view/view_month.aspx?as=60&aid=BHRP&wp=238).
- **NCIPH's (NC Institute for Public Health) Symposium on Children of Incarcerated Parents** will take place February 14, 2012 at the Friday Center in Chapel Hill. For more information and to register, please go to <http://ourchildrensplace.com/pdfs/WhatAbouttheChildren2011Registration.pdf>.
- **2012 NCARF Winter Training You Will Pay for What You Don't Know Fair Labor Standards Act Compliance** will take place on February 21, 2012 in Greensboro, NC. For more information and to register, please go to [http://www.cphs.org/pdf/FridayEmails/2011\\_12\\_16/Training\\_Flyer.pdf](http://www.cphs.org/pdf/FridayEmails/2011_12_16/Training_Flyer.pdf).

## Training Resources, Workshops and Conferences:

- The Developmental Disabilities Training Institute (DDTI) will present **Overview of Personal Outcomes and Individualized Support Measures Training** on February 16, 2012 in Raeford, NC. Pre-registration is required. Please see the event page for further details and to register: [http://reg.abcsignup.com/reg/event\\_page.aspx?s1=60&s2=33767&aid=BHRP](http://reg.abcsignup.com/reg/event_page.aspx?s1=60&s2=33767&aid=BHRP).
- Brain Injury Association of North Carolina Division of MH/DD/SAS presents **Building Community from the Inside Out: 2012** on February 24, 2012 in High Point, NC. This is a conference for people with brain injuries, their families, caregivers, military/veterans, and service providers. For more information or to register, please go to [http://bianc.net/resources/education\\_and\\_training/annual\\_family\\_conference/index.html](http://bianc.net/resources/education_and_training/annual_family_conference/index.html).
- **Creating a Ripple of Hope: Telling Your Story & Inspiring Positive Change Advocacy 101 for Mental Health Consumers & Their Caregivers** is a free training that will be held February 29, 2012, from 10:00 am to 12 noon in Charlotte, NC. Registration is requested. For more information or to register contact Kathryn Falbo-Woodson by email, [kfalbo-woodson@mhcentralcarolinas.org](mailto:kfalbo-woodson@mhcentralcarolinas.org) or phone 704-365-3454. Continuing Education for Peer Support Specialists has been approved for this training.
- The next **Professional Association of Rehabilitation Counselors (PARC) conference** is scheduled for March 16, 2012 through March 17, 2012 at the Islander Inn at Emerald Isle, NC. Ten CRC, LPC, and LCAS credits are awarded at PARC conferences. For more information and to register, please go to <http://parc1.homestead.com/Conferences.html>.
- For information and registration for the **National Child Protection Training Center (NCPTC) Webinar Trainings for Professionals and free webcasts for community members**, please go to [http://www.ncptc.org/index.asp?Type=B\\_BASIC&SEC={E0F44F9C-4631-4714-BBAD-AD510CB5C6F7}#Webinars](http://www.ncptc.org/index.asp?Type=B_BASIC&SEC={E0F44F9C-4631-4714-BBAD-AD510CB5C6F7}#Webinars).
- Autism Society of North Carolina **2012 Annual Conference: Strengthening Social Communication and Building Relationships**, will take place March 30, 2012 through March 31, 2012 in Charlotte. [http://www.autismsociety-nc.org/index.php?option=com\\_content&view=article&id=299&Itemid=483](http://www.autismsociety-nc.org/index.php?option=com_content&view=article&id=299&Itemid=483).
- For information about **webinars from Cross Country Education**, please go to <https://www.crosscountryeducation.com/cce/search/webinars.jsp> and click on Behavioral Health – Clinical.
- For a brochure and registration information for SRAHEC's **Clinical Update Conference and Psychopharmacology Review 2012**, please go to <http://www.southernregionalahec.org/professionals/pdf/CU2012.pdf>. Tanya Brown, youngest sister of Nicole Brown-Simpson is the plenary speaker on Domestic Violence. This event will be held March 22, 2012 through March 23, 2012 in Fayetteville.
- Brain Injury Association of America's (BIAA's) **2012 Brain Injury Business Practice College** will be held February 21, 2012 through February 24, 2012 in Las Vegas, Nevada. For more information and to register, please go to <https://secure.biausa.org/detail.aspx?ID=713>.

## Training Resources, Workshops and Conferences:

- North Carolina Academic Center for Excellence (NC-ACE) for the Prevention of Youth Violence & University of North Carolina at Chapel Hill- Department of Psychology; Injury Prevention Research Center (IPRC); and School of Social Work Clinical Lecture Series (CLS) present **What will it take to improve the effectiveness and relevance of violence prevention programs for adolescents?** with Al Farrell, PhD on Monday, Feb 20, 2012, from 12:00 pm to 2:00 pm at the Tate-Turner-Kuralt Auditorium, UNC School of Social Work Auditorium, 325 Pittsboro Street, Chapel Hill, NC. Please arrive at 11:30 for catered reception and sign-in. For directions and parking, please go to <http://ssw.unc.edu/about/directions>. This is a FREE training. 2 contact hours are available. Please pre-register at <http://ssw.unc.edu/sswevents/>.
- **Forensic Interviewer Webinar Series - Spring 2012** MRCAC has partnered with Thomas D. Lyon, J.D., Ph.D., and Elizabeth Ahern, M.A., who will provide a series of webinars that will cover the ten-step interview and review research and practice regarding recantations and reluctance, the use of dolls and drawings, eliciting details without direct questions, and other topics. The Webinars will be Fridays from 1:25-2:25 EST and will occur every week from January 20, 2012 through April 13, 2012 (with the exception of March 16th) Calls will be archived and made available. For more information and to register, please go to <http://www.mrcac.org/webinars-FI2012>
- **Sure Bet Part Two: What to do about Problem Gambling** will take place on the following dates and in the following locations February 16, 2012 through February 17, 2012 at Northwest AHEC in Winston-Salem, NC; February 29, 2012 through March 1, 2012 at Southern Regional AHEC in Fayetteville, NC; March 27, 2012 through March 28, 2012 at Wake AHEC in Cary, NC; April 19, 2012 through April 20, 2012 at Mountain Area AHEC in Cherokee, NC; and April 4, 2012 through April 5, 2012 at Charlotte AHEC in Charlotte, NC. For an informative brochure and registration information, please go to <http://northwestahec.wfubmc.edu/mura/www/#/event/36211>.
- **2012 Social Work Ethics Conference and Awards Luncheon** will take place March 1, 2012 in Raleigh. To register, please go to: <https://www.cvent.com/events/2012-social-work-ethics-conference-and-awards-luncheon/registration-55e29d8aae47419c8376ccca14398256.aspx?i=91a2720c-1905-43c2-9367-466345bdeb99>.
- **University of North Carolina at Chapel Hill School of Social Work Clinical Lecture Series 2011-2012** has begun. All lectures take place on Mondays from 12:00 pm to 2:00 pm at the UNC School of Social Work's Tate-Turner-Kuralt Auditorium. The schedule is as follows: February 13, 2012 **Mindfulness approach to eating disorders and everyday eating** with Katherine Prakken, PhD ; March 19, 2012 **Ethical conflicts in advance care planning** with Marvin Swartz, PhD; and April 16, 2012 **New frontiers in the addictions: Recent developments in the treatment of behavioral addictions** with Matthew Howard, PhD. For more information and to register, please go to [http://ssw.unc.edu/programs/clinical\\_lecture\\_series](http://ssw.unc.edu/programs/clinical_lecture_series).
- National Alliance for the Mentally Ill (NAMI) North Carolina **Eastern Regional Conference** will take place February 25, 2012 in Greenville. For more information and to register, please go to <http://naminc.org/events/conferences/western-regional-conference/>.

# Just So You Know

On March 24, 2012 Campbell University will host the annual **Spring Fling for persons with developmental disabilities**. The event begins with registration at 9:30 a.m. and will conclude by 1:30 p.m. There will be crafts, music, a hamburger lunch and games. There will be a charge per person to cover the lunch. Campbell students will lead the program for the special participants. All participants must be at least six years old, and a parent or sponsor must accompany every five or fewer participants. For more information, please go to [http://www.ncbaptist.org/index.php?id=spring\\_fling](http://www.ncbaptist.org/index.php?id=spring_fling).

The annual Gilmore Therapeutic Recreation Center (TRC) **Sweethearts Dance for Adults with Disabilities** is February 10, 2012 from 6:00 pm to 9:00 pm at the Hay Street United Methodist Church Fellowship Hall. For more information, please call Jamie C. Scroggins at 910-433-

Exceptional Family Members Program (EFMP) presents **Navigating County and State Mental Health and Developmental Disabilities Services** on February 7, 2012, from 10:00 am to 12:00 noon on the 3<sup>rd</sup> floor of the Soldier Support Center. For more information or to register, call: 910-907-5624.

**The Exceptional Family Member Program (EFMP) has partnered with Methodist University to provide FREE tutoring** to our Exceptional Family Members. The purpose of the EFMP tutoring program is to provide learning enrichment, identify and provide advocacy for families, and help build a bridge between the tutor, parent and school. We will provide individualized assistance in multiple subject areas. For more information call (910) 907-3405 or (910) 396-8682.

The North Carolina Solutions Behavior Management Services presents **Parents as the ABA tutor**. Learn how to effectively and positively integrate Applied Behavior Analysis techniques in everyday interactions with your child. This will help promote the rapid acquisition of language. Classes will take place on the 3<sup>rd</sup> Floor, Soldier Support Center, Fort Bragg on February 10, 2012, April 6, 2012, June 1, 2012, August 3, 2012, October 5, 2012 and December 7, 2012 from 10:00 am to 12:00 pm. For more information and to register please call: 910-396-8682 or 643-6993.

National Institute on Drug Abuse's (NIDA) booklet **Seeking Drug Abuse Treatment: Know What to Ask** offers guidance in seeking drug abuse treatment and lists five questions to ask when searching for a treatment program. To access this booklet, please go to <http://www.drugabuse.gov/publications/seeking-drug-abuse-treatment>.

**NIATx email update** is designed specifically for behavioral health care. The **NIATx Model** allows payers and providers to make small changes that substantially impact outcomes. To access email update, please go to [http://www.niatx.net/enews/enews2012\\_01.htm](http://www.niatx.net/enews/enews2012_01.htm).

Debbie Brantley with the NC Division of Aging and Adult services says her agency has received several reports and inquiries about an **official looking, end-of-year mailing directed to seniors** that appears to concern Medicare benefits. The postcard-size mailing is actually from a private firm that appears to be building lead lists for sellers of insurance products. Filling out the mailing and returning it very likely will result in telemarketing calls, visits from sales agents or invitations to estate planning presentations where annuities and other insurance products will be pushed. To keep up to date on North Carolina Division of Aging and Adult Services Consumer Fraud Alerts, please go to <http://www.ncdhs.gov/aging/fraud/cfalert.htm>.

The Office of Justice Programs (OJP) has released **2010 OJP Annual Report: Mapping a Course**. The report discusses OJP's commitment to outreach and collaboration with the criminal and juvenile justice fields. The report is available [http://www.ojp.gov/newsroom/pdfs/10\\_ojp\\_annual\\_report.pdf](http://www.ojp.gov/newsroom/pdfs/10_ojp_annual_report.pdf)

**The Brain Injury Association of North Carolina** has announced the dates and locations for the annual **Walk Season**: Concord-Frank Liske Park on March 24, 2012; Raleigh-Lake Crabtree County Park on March 31, 2012; Asheville-Carrier Park on April 14, 2012, and Triad-Tanglewood Park on April 21, 2012. For more information and to register, please go to [http://www.bianc.net/news\\_and\\_events/walk\\_n\\_roll/index.html](http://www.bianc.net/news_and_events/walk_n_roll/index.html) or call 919-833-9634.

To read SAMHSA's report **National report finds one-in-five Americans experienced mental illness in the past year**, please go to <http://www.samhsa.gov/newsroom/advisories/1201185326.aspx>.

# Just So You Know

On February 10, 2012 from 9:00 am to 12:00 pm there will be for a **job fair for veteran job seekers, active duty military members, Guard and Reserve members and eligible spouses** at the Crown Center, 1960 Coliseum Drive, Fayetteville, NC. This event will be a one-of-a-kind **FREE hiring fair for both employers and job seekers**. Employers and job seekers must pre-register for FREE at <https://hoh.greatjob.net/sc/index.action> If you need assistance registering, please contact us at [hiringourheroes@uschamber.com](mailto:hiringourheroes@uschamber.com). This Hero2Hired (H2H) sponsored hiring event is being conducted by the U.S. Chamber of Commerce, Department of Labor Veterans Employment and Training (DOL VETS), the North Carolina Committee of the Employer Support of the Guard and Reserve (ESGR), Fayetteville-Cumberland County Chamber of Commerce, Give an Hour/The Community Blueprint Network, NBC News, and other local chambers.

The Center for Civil Rights Remedies, a part of the **Civil Rights Project** at the University of California in Los Angeles, is **seeking research papers that will inform policymakers about race and gender disparities in school discipline policies**. The Center will select approximately 15 papers for presentation at a national conference late this year in Washington, DC. Proposals must be submitted electronically to the Center for Civil Rights Remedies by February 28, 2012. Submit a cover page, abstract, and proposal to [crp@ucla.edu](mailto:crp@ucla.edu), with a cc to [losendan@gmail.com](mailto:losendan@gmail.com). For a complete description of the call for papers, including submission requirements, visit [civilrightsproject.ucla.edu/research/k-12-education/school-discipline/call-for-papers-research-to-inform-policymakers-with-a-focus-on-race-and-gender-disparities-in-school-discipline](http://civilrightsproject.ucla.edu/research/k-12-education/school-discipline/call-for-papers-research-to-inform-policymakers-with-a-focus-on-race-and-gender-disparities-in-school-discipline). To learn about the Civil Rights Project, visit [www.civilrightsproject.ucla.edu/](http://www.civilrightsproject.ucla.edu/).

The Department of Veterans Affairs (VA) has launched a telephone service, **Coaching into Care**, to provide assistance to family members and friends trying to encourage their Veteran to seek health care for possible readjustment and mental health issues. Callers receive professional coaching on solving specific logistical obstacles and encouraging sometimes reluctant Veterans to seek care while still respecting the Veteran's right to make personal decisions. This phone line is connected to VA's Veterans Crisis Line, Caregiver Support Line, and the National Call Center for Homeless Veterans. This way, if the caller or Veteran is in an immediate crisis, or has concerns regarding care giving for a disabled Veteran, or seeking assistance regarding homelessness, there is no wrong number for families to call. Callers can reach VA's Coaching into Care program at the toll-free number 1-888-823-7458, 8 :00 am to 8:00 pm, Mondays through Fridays, and online at <http://www.mirecc.va.gov/coaching/>. As always, Veterans can reach immediate help at the Veterans Crisis Line at 1-800-273-8255, press 1 for Veterans.

For the **Medicaid Program: Initial Core Set of Health Care Quality Measures for Medicaid-Eligible Adults**, please go to <https://www.federalregister.gov/articles/2012/01/04/2011-33756/medicaid-program-initial-core-set-of-health-care-quality-measures-for-medicaid-eligible-adults#h-11>. For Health and Human Services (HHS) **National Strategy for Quality Improvement in Health Care**, please go to <http://www.ahrq.gov/workingforquality/nqs/>.

For information on classes to become a **Certified Brain Injury Specialist** offered by the Brain Injury Association of NC (BIANC) please contact: Shawn Chase at [shawn.chase@bianc.net](mailto:shawn.chase@bianc.net) or 919-833-9634; or contact Susan Fewell at [susan.fewell@bianc.net](mailto:susan.fewell@bianc.net) or 919-618-3003.

The Brain Injury Association of North Carolina (BIANC) has a **brain injury Ombudsman program to help with outreach and peer support for survivors and families**. An Ombudsman is a volunteer advocate who has personal experience with brain injury and is willing to reach out and help others on their journey. We are seeking individuals or family members with personal brain injury experience who may want to volunteer with this program to help others. To make a referral, let others know about this new program, or download an application to become an Ombudsman, please go to [http://bianc.net/resources/ombudsman\\_program/index.html](http://bianc.net/resources/ombudsman_program/index.html).

There is a **new website on TBI and the Military**. To access this website, please go to <http://www.whatistbi.org/index/home>

**Adult Children of Alcoholic Meeting** is held every Monday and Wednesday from noon to 1:00 pm. The meetings are free to the public and are held at Alternative Care Treatment System, 911 Hay Street, Fayetteville, NC 28305. For information call 910-438-0939.

# Just So You Know

To read the American Psychiatric Association's press release **DSM-5 Proposed Criteria for Autism Spectrum Disorder Designed to Provide More Accurate Diagnosis and Treatment**, please go to <http://www.psych.org/MainMenu/Newsroom/NewsReleases/2012-News-Releases/DSM-5-Proposed-Criteria-for-Autism-Spectrum-Disorder-Designed.aspx?FT=.pdf>.

To read the MedLine Plus article **1 in 5 U.S. Adults Suffers Mental Ills**, please go to [http://www.nlm.nih.gov/medlineplus/news/fullstory\\_120978.html](http://www.nlm.nih.gov/medlineplus/news/fullstory_120978.html).

To download the American Academy of Child and Adolescent Psychiatry (AACAP) **Fact Sheet for Families on Residential Treatment Programs**, please go to [http://www.aacap.org/cs/root/facts\\_for\\_families/residential\\_treatment\\_programs](http://www.aacap.org/cs/root/facts_for_families/residential_treatment_programs)

The Office of Inspector General (OIG) launches a **new Child Support Enforcement Web page** that enlists the public's help in ongoing Federal efforts to bring fugitive deadbeat parents to justice. You may access this webpage at <http://oig.hhs.gov/fraud/child-support-enforcement/>

If you haven't had a chance, please complete the **NIATx 5 question survey**. Your feedback will be a guide in making improvements to the NIATx website. 5 respondents will be randomly selected to receive a hard-copy of the **NIATx Third-party Billing Guide**. To take the survey, please go to <http://www.surveymonkey.com/s/XCGN7YM>. To learn more about NIATx, please go to <http://www.niatx.net/Home/Home.aspx?CategorySelected=HOME>.

The National Institute of Mental Health's (NIMH) page on **Psychotherapies** gives a comprehensive list of types of psychotherapies and the population for which they are suited. It may be a starting point for unlicensed staff to understand the therapeutic process. To access this page, please go to <http://www.nimh.nih.gov/health/topics/psychotherapies/index.shtml>.

The Center for Disease Control's (CDC) **National Intimate Partner and Sexual Violence Survey 2010 results** is available at [http://www.cdc.gov/ViolencePrevention/pdf/NISVS\\_FactSheet-a.pdf](http://www.cdc.gov/ViolencePrevention/pdf/NISVS_FactSheet-a.pdf).

To apply for advance approval for Substance Abuse continuing education credit for trainings, please go to <http://www.ncsappb.org/>.

For a copy of the Centers for Medicare & Medicaid Services' **Affordable Care Act Program Integrity Provisions - Guidance to States -- Section 6501 - Termination of Provider Participation under Medicaid if Terminated under Medicare or other State Plan** press release, please go to [http://content.govdelivery.com/attachments/USCMS/2012/01/20/file\\_attachments/87453/CIB-01-20-12.pdf](http://content.govdelivery.com/attachments/USCMS/2012/01/20/file_attachments/87453/CIB-01-20-12.pdf).

To read SAMHSA's report **National report finds one-in-five Americans experienced mental illness in the past year**, please go to <http://www.samhsa.gov/newsroom/advisories/1201185326.aspx>.

To download SAMHSA's **Disaster Behavioral Health Preparedness and Response Resources for Resilient Individuals and Communities**, please go to [http://store.samhsa.gov/product/Disaster-Behavioral-Health-Preparedness-and-Response-Resources/DTAC11-CATALOG?WT.ac=EB\\_20120202\\_DTAC11-CATALOG](http://store.samhsa.gov/product/Disaster-Behavioral-Health-Preparedness-and-Response-Resources/DTAC11-CATALOG?WT.ac=EB_20120202_DTAC11-CATALOG).

Free videos and audio podcasts entitled **Compliance Program Basics** cover major health care fraud and abuse laws, the basics of health care compliance programs, and what to do when a compliance issue arises. These video installments are the latest from OIG's award-winning **Health Care Fraud Prevention and Enforcement Action Team (HEAT) Provider Compliance Training** initiative. 9 of the 11 videos are available at [http://oig.hhs.gov/newsroom/video/2011/heat\\_modules.asp](http://oig.hhs.gov/newsroom/video/2011/heat_modules.asp).



# Just So You Know

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## To All Caseworkers:

Due to the increase of consumer's who are receiving our services, we have decided to implement a change in our procedures as of March 1, 2012.

### POLICY PROCEDURE FOR PAYEE PROGRAM

- **PURPOSE:** To establish a policy and procedure for the Payee program and to provide guidance on how to request funds for clients in the payee program.
- **APPLICABLE:** To case managers/social workers who are responsible for consumers for which the Cumberland County Mental Health Auxiliary (CCMHA) is the Representative Payee.
- **PROCEDURES:** Case managers/social workers who have consumers in the Payee program must request funds from CCMH Auxiliary to meet the needs of the consumers. The following guidelines are required:
- Payee request forms and prior week receipts **MUST** be turned in to the Auxiliary through Volunteer Services no later than 5:00 P.M., Thursday of each week. All requests received after the 5:00 P.M. deadline will be considered late
- Checks can be picked up Tuesday's after 12:00 P.M.
- Emergency requests will be considered on a case by case basis. They must be submitted no later than 9:00 A.M. on Tuesday.

The case manager/social worker is the only one who can request funds. **NO CHECKS WILL BE MADE PAYABLE TO THE CASE MANAGERS.** The Auxiliary will **determine exceptions for extreme emergencies.** Receipts must be turned in to the Volunteer Services Office within 24-hours when a check is made payable to a case manager. If receipts are not turned in, case manager's Supervisor will be notified.

### General Guidelines

- You can submit rent requests by the last week of the month. We will future date the checks (if necessary) and have them ready to go out on the 1<sup>st</sup>. This practice will avoid late fees.
- You can request a printout of the consumers account history at any time. A printout shows what bills have been paid and what bills should be coming due.
- Advise your consumers that any questions they may have, should be directed to the Case Manager.
- If you fax your Payee request, call to insure that we received it. Fax machines have a tendency to be unreliable. Call us to confirm after you have sent it. Please keep a copy of the sent fax confirmation.
- Fill out Payee request form in full, (e. g., phone number, indicate mail or pick up, fill in name and address (if we do not already have it) of where the checks will be sent.
- Let us know immediately of any changes concerning your consumer. Incarceration, residence change, or any other pending financial issues. We need to notify SSA of any changes regarding consumer's financial situation and whereabouts.

Deborah McMillan, Director of Volunteer Services, 910-222-6155



# *Just So You Know*

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## **“CHILD AND FAMILY TEAMS FROM THE FAMILY’S PERSPECTIVE: PART TWO A CROSS SYSTEMS APPROACH TO FACILITATING FAMILY DRIVEN MEETINGS”**

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**OVERVIEW OF TRAINING OBJECTIVES:** This is a two-day experiential training developed in partnership with families in North Carolina. The goal is to provide an overview of Child and Family Team meetings from the family’s perspective.

Families, through focus groups and through direct involvement in curriculum writing, provided essential guidance in the development of this training. The training is grounded in their knowledge and experience, especially regarding how to make Child and Family Teams a successful way to support the active involvement of families, children and youth in planning for the family.

This training seeks to reinforce the idea of “one family, one plan” by addressing Child and Family Teams through the lens of multiple systems as they affect families in their everyday lives. It is encouraged that both agency representatives and parents/family members attend this training.

Participants should come ready to be actively engaged in the process for two full days. The majority of the training will be presented through the experience of mock Child and Family Team meeting role-plays. At various times throughout the training, participants will serve as members of the meeting process and as observers of the meeting process. Trainers will provide opportunities for connection, introspection, conversation and exploration about how to best bring families to the table. **TO ATTEND THIS TRAINING YOU MUST HAVE COMPLETED Part I: AN INTRODUCTION TO CHILD AND FAMILY TEAMS**

**LOCATION:** *Cumberland County Mental Health Center*

*711 Executive Place Fayetteville, NC*

**Training is Free!**

**DATE:** February 14 & 15, 2012

**TIME:** 9:00 a.m. – 4:00 p.m. Room 426

**Sessions Must Have a Minimum of 15 participants with a maximum of 24!**



# *Just So You Know*

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## REGISTRATION

*“CHILD AND FAMILY TEAMS FROM THE FAMILY’S PERSPECTIVE:  
PART TWO A CROSS SYSTEMS  
APPROACH TO FACILITATING FAMILY DRIVEN MEETINGS”*

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**Registration Deadline February 10, 2012.**

**Forms should be faxed to 910 678-9963**

Print Name (Please Include Middle Initial) \_\_\_\_\_

Agency and Title \_\_\_\_\_

Work Phone \_\_\_\_\_ Email address: \_\_\_\_\_

Under the guidelines of the Americans with Disabilities Act, do you require reasonable accommodations for this training?

(If “Yes,” a staff member will contact you). \_\_\_\_\_ *No* \_\_\_\_\_ *Yes*

# Just So You Know

## Youth Development Workshop Series

Presented by  
Fayetteville + Cumberland  
PARKS & RECREATION



### Education = Future: My 10 Year Plan

Do you realize that what you are doing today will have an impact on what you are able to do tomorrow? This workshop provides middle and high school students with information on how to develop a 10-Year Plan. Teens will learn how to create a written plan by transforming their goals into reality for preparation for college and life beyond high school. Workshop held at the Westover Recreation Center. Call 910-433-1021 to register. 11-18 yrs; Mon., Feb. 6; 6-7 pm; Free

### Math Fear Factor

What's your biggest fear in math? Teens will learn how to gain knowledge and skills that help them to overcome the basics related to math in order to be successful in math courses. Teens will learn how to turn any math problem into everyday life. This session will include the Game of Dominoes, the Game of Math Feud, and a Math Rap Session. Fear Factor will teach teens how to love math. Workshop held at the Kiwanis Recreation Center. Call 910-433-1021 to register. 12-18 yrs; Thurs., Feb. 9; 6:30-7:30 pm; Free

Educational workshops for are offered free of charge to any interested family!  
**Register today by calling 433-1021!**

**Drug Free Communities Support Program** has posted a Request for Applications (RFA) from providers. The due date is March 22, 2012. The goals of DFC are to: establish and strengthen collaboration among communities, public and private non-profit agencies, and Federal, State, local, and tribal governments to support the efforts of community coalitions working to prevent and reduce substance use among youth. For the purposes of this RFA, "youth" is defined as individuals 18 years of age and younger; and reduce substance use among youth and, over time, reduce substance abuse among adults by addressing the factors in a community that increase the risk of substance abuse and promoting the factors that minimize the risk of substance abuse To review this RFA, please go to [http://www.samhsa.gov/grants/2012/sp\\_12\\_001.aspx](http://www.samhsa.gov/grants/2012/sp_12_001.aspx).

### Got News???

Items for the *Providers' Times* should be received by Rose Ann Bryda, [rbryda@mail.ccmmentalhealth.org](mailto:rbryda@mail.ccmmentalhealth.org) on or before the 30th of each month for the next month's newsletter.